ITIL 4 Certification Scheme

The ITIL® certification scheme provides a modular approach to the ITIL framework, and is comprised of a series of qualifications focused on different aspects of ITIL best practice to various degrees of depth and detail. The tiered structure of the qualification offers candidates flexibility relating to the different disciplines and areas of ITIL and the ability to focus their studies on key areas of interest.

ITIL has recently evolved from ITIL v3 to ITIL 4 with a clear transition journey from one scheme structure to the other. ITIL v3 Foundation qualified candidates are encouraged to move straight to ITIL 4 Foundation to keep their skills up-to-date. Intermediate candidates can decide to collect 17 v3 credits to enable them to transition to ITIL 4 with one course and one exam.

ITIL 4 Foundation and ITIL 4 Managing Professional are now available in the market.

ITIL 4 Certification Scheme

There are four certification levels within the ITIL 4 scheme:

- **Foundation**

ITIL 4 Foundation is designed as an introduction to ITIL 4 and enables candidates to look at IT service management through an end-to-end operating model for the creation, delivery and continual improvement of tech-enabled products.

- **ITIL 4 Managing Professional**

ITIL 4 Managing Professional (MP) stream provides practical and technical knowledge about how to run successful IT enabled services, teams and workflows. It is aimed at IT practitioners working within technology and digital teams across businesses.

- **ITIL 4 Strategic Leader**

ITIL 4 Strategic Leader (SL) recognizes the value of ITIL, not just for IT operations, but for all digitally-enabled services. Becoming an ITIL 4 Strategic Leader demonstrates that the you have a clear understanding of how IT influences and directs business strategy.

- **Master**

To achieve the ITIL Master certification, you must be able to explain and justify how you have personally selected and applied a range of knowledge, principles, methods and techniques from ITIL and supporting management techniques, to achieve desired business outcomes in one or more practical assignments.

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